

AWARDS AND ACCOLADES

At ComfortDelGro Corporation Limited, the desire to always do better is borne out of passion – for our work and for our customers. As a result of this fervour, the Group was honoured with numerous awards and accolades during the year for our outstanding service and contributions to society. The following is a list of major awards that we won during the year.



ComfortDelGro Corporation

- 1 Kua Hong Pak, Managing Director/ Group Chief Executive Officer (MD/ Group CEO) of ComfortDelGro, was conferred the Public Service Star (Bar) at the Singapore National Day Awards 2016
- 2 Distinguished Friend of Lions Befrienders
- 3 May Day Partnership Award for Outstanding Contributions to Build an Ageless Workplace by the National Trades Union Congress (NTUC)
- 4 “Most Number of People Exercising with Resistance Bands” by the Singapore Book of Records

Beijing Jin Jian Taxi Services

- 5 Advanced Management Staff on Municipal Traffic Security
- 6 Advanced Unit in City Traffic Security
- 7 Advanced Unit of Shi Jing Shan District Traffic Security for 2015

- 8 Advanced Unit on Security Information in the Taxi Industry by the Beijing Municipal Public Security Traffic Management Bureau
- 9 Contribution Award at the 70th Anniversary of Victory of Chinese People’s Resistance against Japanese Aggression and World Anti-Fascist War

Chengdu ComfortDelGro Taxi

- 10 AA Grade
- 11 Yao Gang named “Chengdu Civilised Driver”

Chongqing ComfortDelGro Driver Training

- 12 Four-star rating by the Chongqing Road Transport Bureau
- 13 Zeng Qi was placed first in the “Large Vehicle” category at the third Chongqing Driving Instructors’ Skills Competition

CityCab (Shenyang)

- 14 AAA Taxi Enterprise for Service Quality for 2015
- 15 Contract Observing and Trustworthy Company of Shenyang for 2015

CityFleet Networks

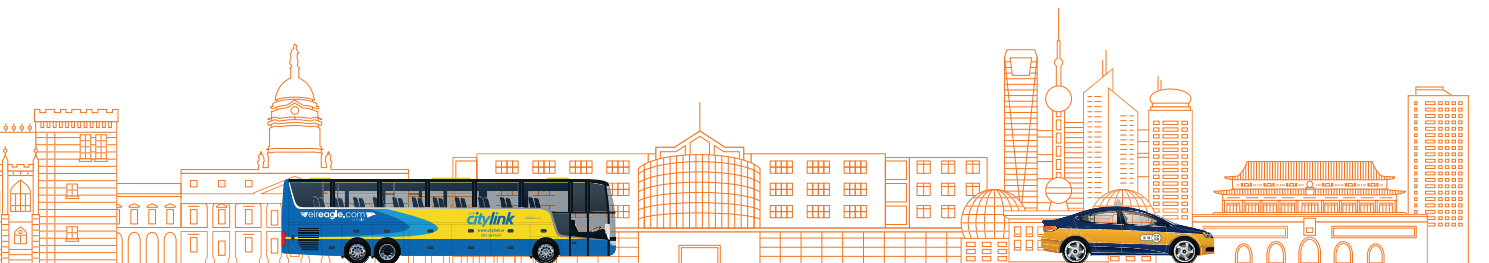
- 16 ISO 9001:2015 Quality Management System Certification
- 17 ISO 14001:2015 Environmental Management System Certification

ComfortDelGro Bus

- 18 9 National Kindness Award-Transport Gold 2016 winners

ComfortDelGro Corporation Australia

- 19 Jim Glasson, former CEO of ComfortDelGro Cabcharge, was awarded the 2016 Outstanding Contribution to the Bus Industry Award
- 20 Fala Faatamala was awarded the 2016 Bus NSW Rural and Regional Bus Driver of the Year Award



21 Duc Huu Nguyen, Danny, was Finalist for the Passion! Award 2015

ComfortDelGro Driving Centre

22 'Assisted Compliance Assurance Programme (ACAP) Premium' status by the Inland Revenue Authority of Singapore

23 Certified On-the-Job Training Centre by the Institute of Technical Education

24 ISO 9001:2008 Quality Management System Certification

25 Mohamed Isman Bin Mohamed Sadri was Finalist for the Passion! Award 2015

26 People Developer Singapore Certification by SPRING Singapore

27 Singapore Quality Class Star Certification by SPRING Singapore

ComfortDelGro Engineering

28 25 National Kindness Award-Transport Gold 2016 winners

29 76 Excellent Service Award winners

30 bizSAFE Star Recertification by the Ministry of Manpower

31 BS OHSAS 18001:2007 Occupational Health and Safety Management System Recertification

32 Foo Kok Poo was Finalist for the Passion! Award 2015

33 Plaque of Commendation Award by NTUC at the May Day Award 2016

ComfortDelGro Irish Citylink

34 2016 Winner in the Travel Sector by Customer eXperience Insights (CXi)

35 Fifth out of 100 brands in the CXi survey

ComfortDelGro Taxi

36 208 Excellent Service Award winners

37 50 National Kindness Award-Transport Gold 2016 winners

38 Daniel Donny Yeo was Finalist for the Passion! Award 2015

39 Favourite Taxi Agency at the Travellers' Choice Awards 2016 by TripAdvisor

40 Finalist in the "Excellence in Employee Work-Life Balance" category at the HR Excellence Awards 2016

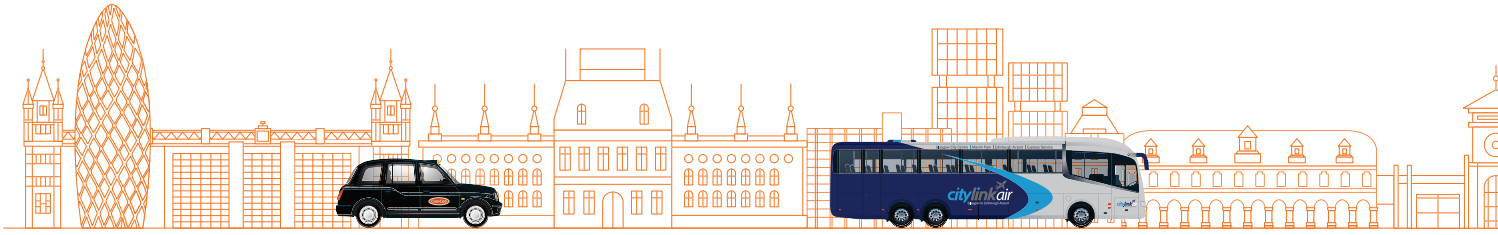
41 May Day Partnership Award for Outstanding Support to the Drive and Save Scheme

42 One of the Best Companies to Work For in Asia in 2016 by HR Asia

43 Roger Lim was awarded Merit (Safe Driver – Taxi Fleet) and Pek Ban Choon was awarded Champion (Safe Driver – Taxi Fleet) at the Singapore Road Safety Award 2015 by the Singapore Road Safety Council

44 Weng Dianlai was Finalist at the Singapore Tourism Awards 2016 by the Singapore Tourism Board

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Computer Cab (Liverpool)

45 Winner of the 'Best Taxi Company' category at the Liverpool Lifestyle Awards

54 Lu Jianhui and Zhong Wanzhu were awarded Advanced Information Service Management by the Guangzhou Transport Group

63 Team of the Year – Advertising at the Singapore Business Review Management Excellence Awards 2016

Guangzhou Xin Tian Wei Transportation Development

46 Advanced Company for Propaganda and Reporting for 2015 by Guangzhou Road Transport Magazine

Jilin ComfortDelGro Taxi

55 Youth Civilisation Award for 2014-2015 by the Jilin City Civilisation Office

SBS Transit

64 Gan Juay Kiat, CEO of SBS Transit, was awarded the Medal of Commendation by NTUC at the May Day Award 2016

47 Advanced Youth League General Branch by the Guangzhou Transport Group

Metroline

56 Bus Operator of the Year Award at the 2016 London Transport Awards

65 145 National Kindness Award-Transport Gold 2016 winners

48 Lin Heng was awarded "Outstanding Cadre of Youth League"

57 Hirji Hirani was Finalist in the Top London Bus Driver category at the 2016 UK Bus Awards

66 1,576 Excellent Service Award winners

49 Yang Wei, Wang Pan and Zeng Langrui were awarded "Outstanding Youth League Member"

58 Kingsley Tomlin was Finalist for the Passion! Award 2015

67 Chung Sing Loong was awarded Champion (Most Improved Driver) and Yue Leong Phang was awarded Champion (Safe Driver) at the Singapore Road Safety Award 2015 by the Singapore Road Safety Council

50 Zhong Biyun was awarded "Outstanding Skilled Youth On Post"

59 Uxbridge Garage was Finalist in the London Garage of the Year category at the 2016 UK Bus Awards

68 ISO 9001:2008 Quality Management System Certification

51 Huang Zhirui was Finalist for the Passion! Award 2015

Moove Media

60 BS OHSAS 18001:2007 Occupational Health and Safety Management System Recertification

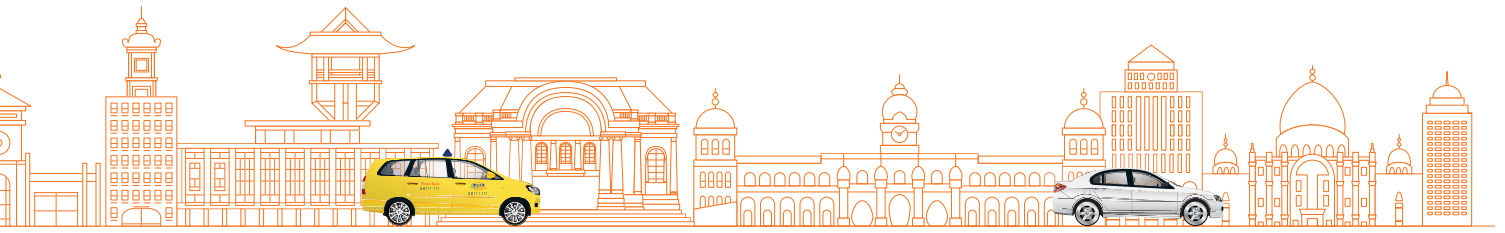
69 Lim Yew Huat received "Customer Service Professional of the Year" title and Pang Swee Yong received "Merit – Customer Service Professional of the Year" title from the Asia Pacific Customer Service Consortium

52 Outstanding Unit in Fire Safety for 2015 by the Guangzhou Transport Group

61 Gold in the Best Media Solution – Out of Home category at the Spark Awards 2016

53 Outstanding Unit in Information Service Management for 2015 by the Guangzhou Transport Group

62 Most Innovative Contribution to a Campaign by a Media Owner at the Singapore Media Awards 2016



70 May Day Partnership Award for Outstanding Support to the Public Transport Committee by NTUC

71 Murali A/L Lekshmanan won the Passion! Award 2015

72 Liaw Su Ching was Finalist for the Passion! Award 2015

73 People Developer Singapore Certification by SPRING Singapore

74 Roy Ong, Lim Yew Huat, Pang Swee Yong, and Susan Hoon received the Outstanding Service Individual (Public Transport) Award at the Land Transport Excellence Awards 2016

75 Singapore Quality Class Star Certification by SPRING Singapore

76 Singapore Service Class (S-Class) Certification by SPRING Singapore

77 U SAFE SPARKS Award by NTUC

Setso Services (SETSCO)

78 Sze Thiam Siong, General Manager of SETSCO, was conferred the Distinguished Partner Award by SPRING Singapore

79 BS OHSAS 18001:2007 Occupational Health and Safety Management System Certification

80 Certificate of Appreciation from the Singapore Environmental Council

81 Eco-Office Label 2016-2019

82 ISO 50001:2011 Energy Management System Certification

83 Madhavan Krishnamurthy was Finalist for the Passion! Award 2015

84 Safety Excellence Award by the Petrochemical Corporation of Singapore

85 Safety Performance Award by ExxonMobil

86 Special Recognition Memento by SPRING Singapore

87 Valued Industry Partner by Republic Polytechnic

88 Workplace Safety and Health bizSAFE Level Star Certification

Shenyang ComfortDelGro Taxi

89 AAA Operating Qualification Enterprise for 2015

Swan Taxis

90 Martin Laughton was Finalist for the Passion! Award 2015

VICOM

91 Eco-Office Label 2016-2019

92 Merit for the Singapore Corporate Governance Award in the Big Cap category at the 17th Securities Investors Association (Singapore) (SIAS) Investors' Choice Awards 2016

93 Singapore Quality Class Star Certification by SPRING Singapore

Vietnam Taxi (Vinataxi)

94 Certificate of Merit by the Department of Traffic & Transport

95 "Commendation of Typical Enterprise Owners 2015" Award by the Ho Chi Minh City Export Processing and Industrial Zones Authority (HEPZA) and the Ho Chi Minh City Trade Union Federation

96 Outstanding Trade Union 2015 and Certificate of Merit by HEPZA

97 Vietnam Top 50 Well-known Trademark by the Vietnam Intellectual Property Department