# A MESSAGE FROM OUR DIRECTORS



Often, when people think of the Board of Directors of a Company, they tend to picture men and women in immaculate suits, sitting around a large mahogany table. This image has certainly been perpetuated by many an annual report. But Directors are so much more. Elected by the Shareholders of a company, they provide the necessary checks and balances to ensure the effective running of the organisation. At ComfortDelGro, our Directors uphold their fiduciary and statutory duties diligently.

"The ComfortDelGro Group is where it is today not by chance but through the hard work, commitment and passion of each and every one of our people and the unwavering support and trust given by the Chairman and the Directors. Without these our dreams for the Group would have remained as dreams and nothing more."

# **Kua Hong Pak**

**Executive Officer** 



"In all the years that I have sat on the Board, I have never seen Management detract from its mission to serve commuters to the best of its ability - whether at home or abroad. It has stayed true to this creed and turned away from potential investments which have fallen outside of its core capabilities. This is a strength that has sustained ComfortDelGro through the years and I have no doubt that it will continue to do so in the years to come."

### **Tow Heng Tan**

and Independent)

"ComfortDelGro is one of the largest land transport companies in the world. This is an outstanding achievement for a Singapore-based company. Perhaps only in Singapore could the various stakeholders set aside their self-interests to forge a globally competitive company. The formation of ComfortDelGro through the merger of Comfort and DelGro is entrepreneurial innovation at its best and its growth through the years has been significant."

### Dr Wang Kai Yuen



"ComfortDelGro has grown from strength to strength as an international transport operator of choice, by expanding its geographic footprint and by deepening its core competences across all its business units. At its core, ComfortDelGro consists of over 20,200 employees committed to providing an essential service to commuters every day. ComfortDelGro has spared no efforts in making sure that its employees are well-equipped, well-trained, and well-compensated to deliver high standards of service. My father was an SBS Transit bus driver for 30 years, and has always been proud of his work and his company."

# **Adeline Sum**

Director (Non-Executive and Non-Independent)

"ComfortDelGro has successfully balanced the needs of public transport users, its employees and shareholders – all at the same time. This is not an easy task and I am glad to see that it has managed to do this not just in Singapore, but in its many operations overseas as well. It has grown from strength to strength over the years and I believe the best is yet to be."

# Ong Ah Heng



"In the last 10 years, I have observed the entrenchment of a strong ethos in the Company and that is, it endeavours to provide the best of service to all its stakeholders. Of course, providing the best of service does make good business sense, but in the ComfortDelGro Group, this is paramount."

## **David Wong**

and Independent)

"At the core of the ComfortDelGro Group is a team spirit committed to operate a successful and well-admired enterprise. I am confident that with such a spirit entrenched, the challenges ahead will also be successfully addressed."

# Oo Soon Hee